

# EXHIBIT 24

Date/Time	Call Path Data	Hold Time	Total Interaction Time	Connected to a worker	Queue	Notes
1/2/2023 10:46	IVRPath:FSD Info	n/a	0:00:53	No	Call stayed in IVR	
1/2/2023 14:00	VRPath:FSD Info,English,Food Stamps,Auth Success	n/a	0:02:43	No	Call stayed in IVR	
1/3/2023 8:05	No IVR Path	n/a	n/a	No	none	Predictive Dialer call that reached her voicemail
1/4/2023 13:12	IVRPath:Application Interview,English, Deflected	n/a	0:00:32	No	Deflected	
1/4/2023 14:10	IVRPath:Application Interview,English, Deflected	n/a	0:00:31	No	Deflected	
1/10/2023 15:36	IVRPath:Application Interview,English, Deflected	n/a	0:00:32	No	Deflected	
1/10/2023 15:39	IVRPath:FSD Info,English,Food Stamps,Auth Success,Interview Required,Questions,Interview Incomplete,Interview Failure,Send To Queue,Interview,Open	0:00:18	0:04:08	No	Tier 3	
1/12/2023 10:08	IVRPath:Application Interview,App Int Task 306 Yes,English,EOD Open, IMM FS,Auth Success,Auth C1,App Int Task 309 Yes,Questions,Question Success,Send To Queue,Interview Send to Queue Case 2,Open	1:52:56	2:00:01	No	Tier 3	
1/12/2023 12:11	IVRPath:Application Interview,English, Deflected	n/a	0:00:33	No	Deflected	
1/12/2023 12:13	IVRPath:Application Interview,English, Deflected	n/a	0:00:32	No	Deflected	
1/12/2023 12:16	IVRPath:Application Interview,English, Deflected	n/a	0:00:30	No	Deflected	
1/12/2023 12:18	IVRPath:FSD Info,English,Food Stamps,Auth Success,Deflected	n/a	0:02:14	No	Deflected	
1/12/2023 12:26	IVRPath:Application Interview	n/a	0:00:16	No	Call stayed in IVR	
1/13/2023 16:03	IVRPath:FSD Info,English,Food Stamps,Auth Success,Deflected	n/a	0:02:29	No	Deflected	
1/13/2023 16:21	IVRPath:Application Interview,English, Deflected	n/a	0:00:32	No	Deflected	
1/30/2023 10:14	IVRPath:Application Interview,English,Auth Success,Send To Queue,Interview Send to Queue Case 2,Open	0:02:10	0:03:25	No	Tier 3	
1/30/2023 13:27	IVRPath:FSD Info,English,Food Stamps Outbound:True; Queue Path:Application Interview; Language:English; Schedule:Open; abandonMilliseconds:2000; dialerContactId:0064556010; IVRPath:Application Interview,App Int Task 306 Yes,English,Outbound,Send To Queue,Interview Send to Queue Case 2; dialerContactListId:22d304f6-2ca9-4667-8388-42b319883738; DCN:0064556010; dialerCampaignId:264745ea-53ac-4264-93a7-dd3a67fc9dac; dialerInteractionId:2449a234-5ed8-4bff-2/1/2023 8:22	n/a	0:00:40	No	Call stayed in IVR	
2/1/2023 8:22	bd18-1d4961a375e1; ivr.skills:3394d67f-5283-4bfa-bb25-8b8c0b9c7a28; ivr.Priority:1000	0:02:41	0:05:52	Yes	Tier 3 Outbound	
2/1/2023 8:30	IVRPath:Application Interview,English,Auth Success,Send To Queue,Interview Send to Queue Case 2,Open	0:00:13	0:01:15	No	Tier 3	
2/1/2023 8:38	IVRPath:Application Interview,English,Auth Success,Send To Queue,Interview Send to Queue Case 2,Open	1:58:56	2:00:00	No	Tier 3	
2/1/2023 10:44	IVRPath:Application Interview,English,Auth Success,Send To Queue,Interview Send to Queue Case 2,Open	0:06:30	0:07:44	No	Tier 3	
2/2/2023 7:04	No IVR Path	n/a	n/a	No	none	Predictive Dialer call that reached her voicemail
2/2/2023 8:16	IVRPath:Application Interview,English,Auth Success,Send To Queue,Interview Send to Queue Case 2,Open	1:58:51	2:00:01	No	Tier 3	
2/3/2023 7:00	No IVR Path	n/a	n/a	No	none	Predictive Dialer call that reached her voicemail
2/3/2023 7:29	IVRPath:Application Interview,English,Auth Success,Send To Queue,Interview Send to Queue Case 2,Open	1:58:49	2:00:01	No	Tier 3	
2/3/2023 9:34	IVRPath:Application Interview,English,Auth Success,Send To Queue,Interview Send to Queue Case 2,Open	0:00:16	0:02:27	No	Tier 3	
2/3/2023 9:38	IVRPath:Application Interview,English,Auth Success,Send To Queue,Interview Send to Queue Case 2,Open	0:00:09	0:01:19	No	Tier 3	
3/1/2023 1:41	No IVR Path	n/a	0:30:05	Yes	n/a	Worker called client

Comment Info	Included in Call Logs?	Zoom or Genesys	Recording Saved?	Notes
3/9/23 VARVEWV Request for in person appointment 3/1/23 BLUN357 1:30 pm	No Yes	Genesys	Yes	Worker did not use Genesys to return this call so it was not recorded